CRISTIAN UROZ 吳克思

ONLINE RESUME (GO RETRO-WEBSITE) -> https://cristian.uroz.cat

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Work Status: Taiwan APRC Holder (Open Work Permit / No Sponsorship Required)
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PROFESSIONAL SUMMARY

CLOUD & SOFTWARE ENGINEERING LEADER | SRE | DEVOPS | BACKEND ARCHITECT

Results-driven engineer with 12+ years of experience across enterprise security SaaS, distributed backend architecture, and cloud infrastructure operations. Experienced in leading SRE/DevOps teams, designing highly available multi-region AWS architectures, and building robust API-driven backends in Java, C#, Python, and Go. Entrepreneurial leader focused on connecting technical excellence with business outcomes.

CORE EXPERTISE

- Entrepreneurial experience connecting technology with business outcomes
- Cloud architecture and highly available AWS infrastructure
- Distributed backend systems and API design
- SRE, DevOps, CI/CD, and production reliability
- Technical leadership and cross-team collaboration

TECHNICAL SKILLS

- Languages & Scripting: Java, C#, C/C++, Bash/Shell, Python, Go
- Cloud & Infrastructure: AWS (Solutions Architect Certified), Docker, Microservices
- API & Integrations: RESTful APIs, Auth/Authz (OAuth2/OIDC), gRPC, Webhooks, Camel
- CI/CD & DevOps: Jenkins, GitLab CI, CircleCI, Octopus Deploy, SonarQube
- Databases & Storage: PostgreSQL, Oracle, MongoDB, Redis, SQL Server

WORK EXPERIENCE

CEO & Co-Founder @ HolaTaipei Co., Ltd. (台北歡迎有限公司) | Taipei, Taiwan 06/2021 – Present | https://www.holataipei.com

HolaTaipei is a travel agency project founded by Spaniards living in Taiwan and targeting, but not limited to, Spanish speaking customers wishing to come to Taiwan for travel and/or business.

- Co-Founded and scaled a travel agency delivering B2C and B2B services for international customers traveling to Taiwan.
- B2B Tech Sales securing international corporate partnerships and managing clients accounts across Europe, LATAM and Asia.

- AWS Cloud Hosting web provisioning and DNS routing (EC2, Cloudfront, S3, Lambda, R53...) to maintain 99.9% uptime
- Led international business operations, managing partner integrations, contracts, and technical requirements across diverse regional regulatory frameworks.

Technologies: AWS, Cloud Architecture, Automation, B2B Integrations

Lead DevOps & Cloud Solutions Architect @ Trend Micro (趨勢科技) | Taipei, Taiwan 10/2015 – 12/2020 | https://www.trendmicro.com

Trend Micro is a global cybersecurity company providing enterprise security solutions, cloud security, endpoint protection, and threat detection to protect organizations against evolving cyber threats.

- Architected, deployed, and managed multi-region, scalable, and high-security AWS infrastructure for "Phish Insight"—Trend Micro's core security awareness SaaS platform.
- Built, trained, and led an SRE and cloud engineering team based in the Philippines; served as primary technical lead for incident response, monitoring, and automated failover strategy.
- Lead cloud migration and CI/CD adoption for 30+ key SaaS microservices across a department of 60+ engineers.
- Standardized enterprise CI/CD workflows using Jenkins, GitLab CI, CircleCI, Octopus Deploy, and SonarQube to improve release velocity and code safety.

Technologies: AWS, SRE, DevOps, Python, C#, Multi-region Architecture, Microservices, Jenkins, GitLab CI, CircleCI, Octopus Deploy, SonarQube

Lead Software Engineer / Backend Architect @ Toro Ltd. | Taipei, Taiwan 08/2012 – 07/2015

Toro Ltd. is a fintech company specializing in digital wallet technology and electronic payment solutions, pioneering digital payment methods before they were widely adopted by major tech companies.

- Architected GlobalPlatform-compliant backend payment and wallet service (similar to Google/Apple pay) using Java, Spring, Apache Camel, MongoDB, and Oracle.
- Engineered secure REST APIs, IPC mechanisms, and credential lifecycle management systems for NFC and mobile payment integrations.
- Designed and built a J2ME interpreter using C# and Java for a Windows Phone 8 NFC wallet architecture.
- Managed technical roadmaps, Agile/Scrum sprint planning, Jira execution, and customer technical support for enterprise partners.

Technologies: Java, Spring, Apache Camel, MongoDB, Oracle, REST APIs, C#, NFC, Mobile Payments, Agile/Scrum

Senior Software Engineer @ Altran / Byrom plc (FIFA) | Barcelona, Spain 08/2008 – 07/2012

Byrom plc is a UK-based sports event management firm that has served as a primary provider of ticketing, accommodation, and hospitality services for FIFA.

- Developed the core FIFA World Cup 2010 Ticketing Administration System (TAS) utilizing C#/.NET, WCF, and SQL Server to handle the full customer journey, from initial reservation and lottery drawings to payment verification and seating assignment.

Technologies: C#, WCF, SQL Server

EDUCATION & LANGUAGES

M.Sc. in Computer Science 1997 – 2008

Polytechnic University of Catalonia – BarcelonaTech, Spain

SPANISH: Native | **CATALAN**: Native | **ENGLISH**: Full professional proficiency | **CHINESE**: Intermediate proficiency